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# Communicating climate information and uncertainty better: Cognitive psychology insights and practical experiences

29 November, 2018



# WELCOME



# WELCOME

For more information:

- Future Climate for Africa
  - [www.futureclimateafrica.org](http://www.futureclimateafrica.org)  
[info@futureclimateafrica.org](mailto:info@futureclimateafrica.org)
  - Twitter: @future\_climate
  - Youtube: <https://goo.gl/fLzeSH>
- FRACTAL
  - <http://www.fractal.org.za/>  
[alice@csag.uct.ac.za](mailto:alice@csag.uct.ac.za),
  - Twitter: @FRACTALproject
- AMMA-2050
  - <https://www.amma2050.org/>  
[twarnaars@ceh.ac.uk](mailto:twarnaars@ceh.ac.uk)
  - Twitter: @amma\_2050



# WEBINAR PROCEEDINGS

29 November, 13:00-14:00 GMT

13:00-13:05 - Welcome, housekeeping

*Mr Jean-Pierre Roux (SSN); jean-pierre@southsouthnorth.org*

13:05-13:15 – Communicating changes in the west African monsoon

*Ms Emma Visman (VNG Consulting); emma@vngconsulting.org.uk*

*Dr Tanya Warnars (CEH); twarnars@ceh.ac.uk*

13:15-13:25 - Using climate risk narratives for city-region scale decision-making

*Dr Chris Jack (University of Cape Town); cjack@csag.uct.ac.za*

13:25-13:45 – Challenges and insights from psychology

*Dr Jordan Harold (University of East Anglia); Jordan.Harold@uea.ac.uk*

*Dr Irene Lorenzoni (University of East Anglia); I.Lorenzoni@uea.ac.uk*

13:45-13:58 - Attendee Q&A

13:58-14:00 - Closing remarks and poll

*Mr Jean-Pierre Roux, SSN*



# How AMMA-2050 is communicating climatic uncertainties



# AMMA-2050: African Monsoon multidisciplinary Analysis

Overall objectives:

- understanding **how the monsoon will change** in future decades
- how this information can be most **effectively used to support development** in the region

Project Aims:

- Determine drivers of High Impact Weather (HIW)
- Assess trustworthiness of HIW projections
- Identify impacts and adaptation options for decision-makers
- Apply knowledge in agricultural and urban hydrological settings



# Pilot studies in resilient agriculture and urban flooding

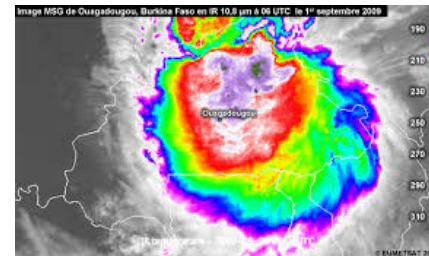
## Agricultural study based in Niakhar, Senegal

- Transfer climate smart information and technologies to decision-makers to support their mid- and long-term strategies and policies
- Identify appropriate climate smart agriculture technologies and innovations for intensification



## Future floods study based in Ouagadougou, Burkina Faso

- Build a comprehensive knowledge base of flood information
- Inform the urban planning process
- Evaluate the socio-economic impacts of flood predictions
- Develop tools and outputs that integrate climatic risks and socio-economic factors



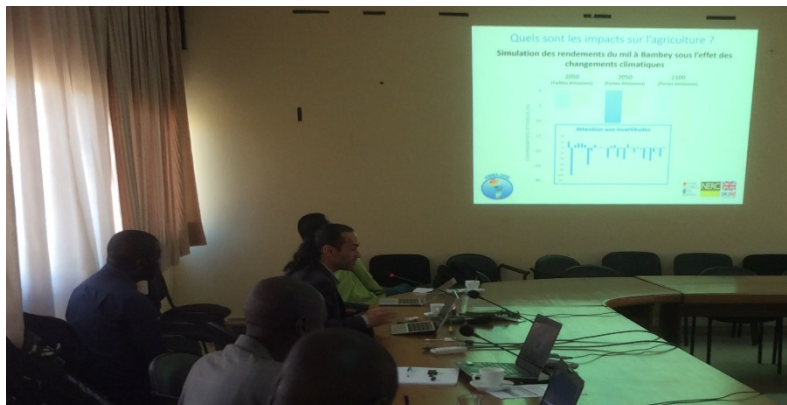
# AMMA-2050 methodologies for communicating science for decision makers

- Stakeholder slides
- Plateau game
- Participatory Modelling
- Theatre Forum
- Café Scientifique



# Aims of Stakeholder slides

- Baseline scientific understanding, *clarifying areas of certainty and uncertainty*;
- Build consensus amongst participating scientists and researchers on key messages for decision makers;
- Share current and emerging learning within project stakeholder meetings, for example, forum with national and local government decision makers and technical advisors, to inform National Adaptation Plan and regional decision making in Senegal in order to develop a foundational understanding from which
  - ➔ *Stakeholders can indicate areas of (additionally) required information*;
- Be revised to incorporate emerging scientific understanding.

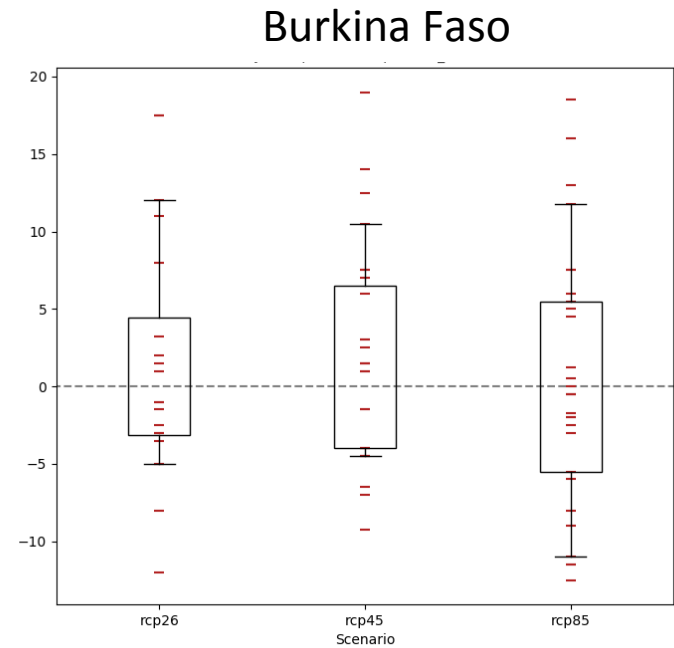
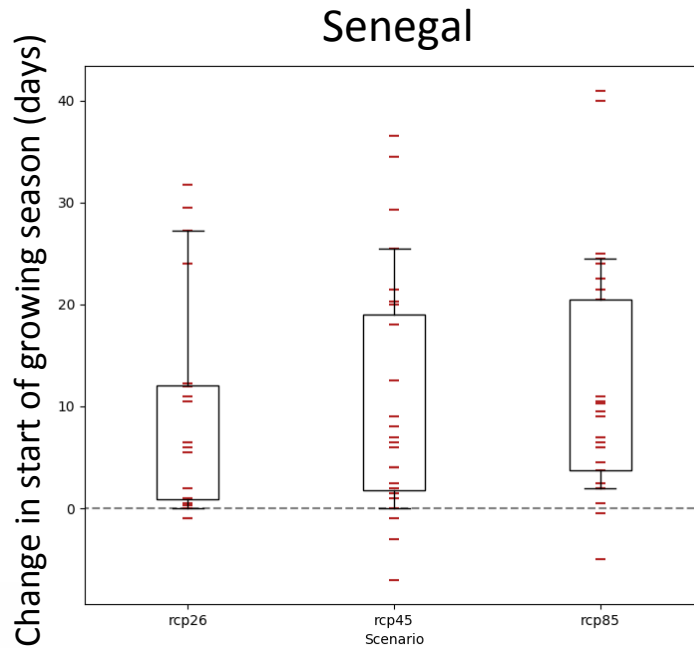


# Will the wet season get longer by 2050?

## We are uncertain

Expect delayed start of growing season in Senegal (no clear signal in Burkina Faso)

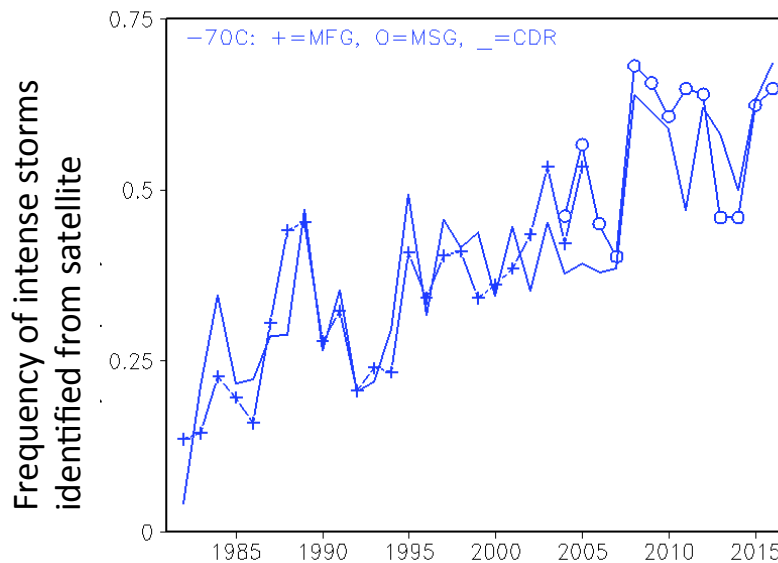
However, this may be compensated by more rain at the end of the season



# Are intense storms becoming more frequent?

Yes

- The frequency of intense Sahelian storms has tripled in the last 35 years.
- Global warming is thought to be an important driver for this trend.



Taylor et al, Nature, 2017



# Development of stakeholder slides

- Revised to provide scientific consensus on a series of key questions: top line question and response with accompanying scientific data;
- Non-technical commentary developed for each slide;
- Recorded presentation of slides in English and French;
- Tailored sets of slides developed for engagement in Burkina Faso and Senegal;
- Stakeholders have indicated their preference for specific forms of visualisation, *for example preferring histograms to IDF curves...* and ongoing project review to address these preferences.
- Ongoing Key Informant Scorecards to evaluate stakeholders' perceptions of the reliability and relevance of climate information.





# FRACTAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS





# FRACTAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS

## *FRACTAL aims to...*

1. Advance **scientific knowledge** on **regional climate responses** to global change;
2. Enhance **knowledge on how to integrate this information into decision making** at the city-region scale (decision-making/governance);
3. Responsibly **contribute to decisions for resilient development pathways** (case studies);
4. Approach through **iterative, transdisciplinary co-exploration/co-production processes** and enhance understanding of these (co-production of climate knowledge)



# FRAC TAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS

- ❑ What are the ***burning issues*** in African cities?
- ❑ What are the ***socio-economic, governance, and physical elements*** of these issues?
- ❑ How might these issues get ***worse under conditions of climate change***?
- ❑ What (climate) knowledge can we produce that will ***help make better decisions*** under these conditions?
- ❑ How can we produce this in a way that ***integrates multiple perspectives and supports action***?

# 9 SOUTHERN AFRICAN CITIES

## LUSAKA | Zambia

**BRENDA MWALUKANGA** Institutional partners have been engaged at the first Learning Lab resulting in joint planning and implementation for water security and resilience. We expect to see more learning and collaboration amongst stakeholders in the water and energy sectors.



## WINDHOEK | Namibia

**KORNELIA IPINGE** FRACTAL has enabled learning exchanges between Windhoek, Harare and Lusaka. Through city learning processes in Windhoek we have also explored what climate information is needed for resilient infrastructure design.



## GABARONE | Botswana

**LAPOLOGANG MAGOLE** Researchers from the University of Botswana, together with key individuals from the water sector and city management, have developed climate narratives for Gaborone.



## CAPE TOWN | South Africa



**AMY DAVISON** Through FRACTAL, there has been interest shown in developing learning workshops that bring together City of Cape Town officials and academics in open discussion around climate and climate change.

## JOHANNESBURG | South Africa



**GIVEN MBARA, LEBO MOLEFE AND MZUKISI GWATA** The Climate Change Adaptation Framework reports have been presented to section 79 and mayoral committees and a green light has been given to engage further stakeholders.

## DURBAN | South Africa



**LULU VAN ROOYEN** FRACTAL has investigated ways to integrate climate change information into biodiversity planning. This has sparked interest in a series of workshops to mobilize climate change knowledge within various departments in the city.



## BLANTYRE | Malawi

**BURNET O'BRIEN MKANDAWIRE** FRACTAL has held an engagement workshop with multiple stakeholders and been part of an innovative discussion paper on a project to turn solid waste into energy. Climate narratives have also been developed.



## HARARE | Zimbabwe

**MZIME NDEBELE-MURISA** GEC funding has enabled research into climate risks, the nexus between climate, water and energy, and decision-making. A successful ER model was implemented. Exchange visits to Lusaka and Windhoek highlighted common water scarcity issues.



## MAPUTO | Mozambique

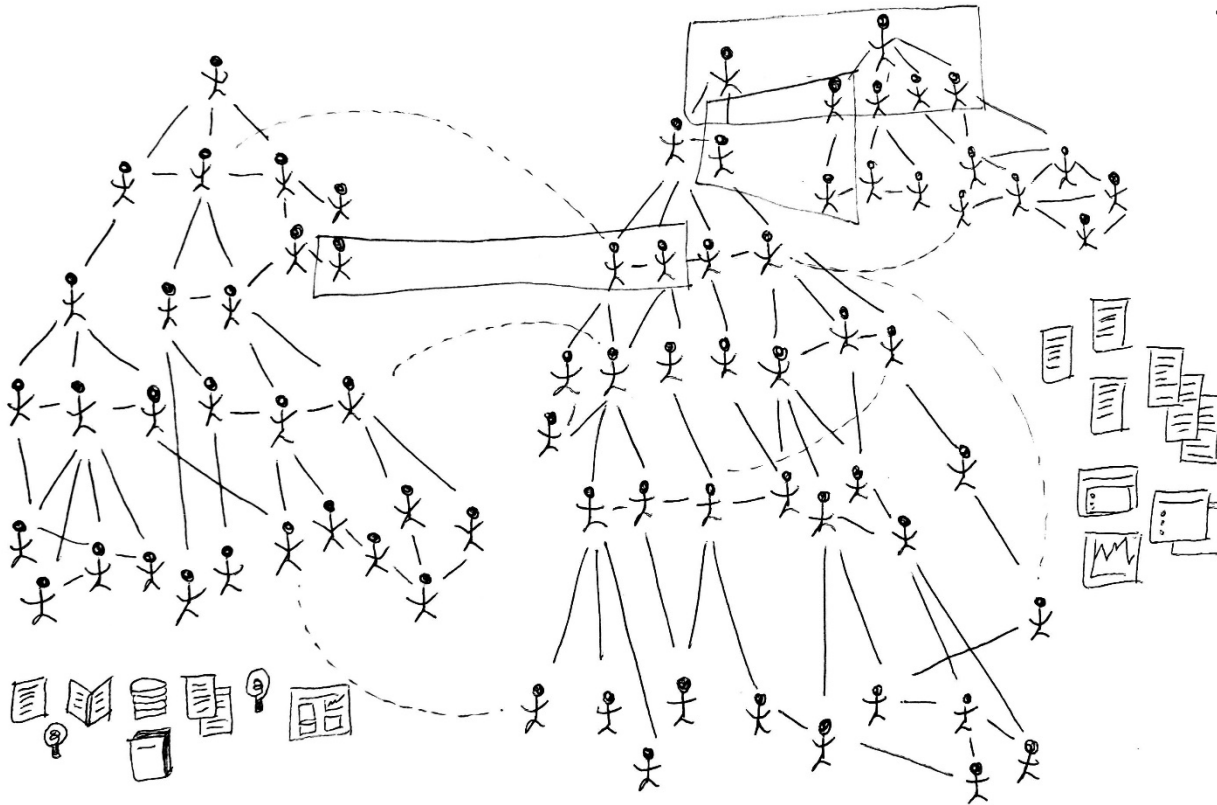
**GENITO MAURE** The Maputo Water Dialogue was the first event to bring multiple stakeholders at the city level to the same platform to discuss water issues. It shed light on where the gaps are likely located between producers and users of climate information.





# FRAC TAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS



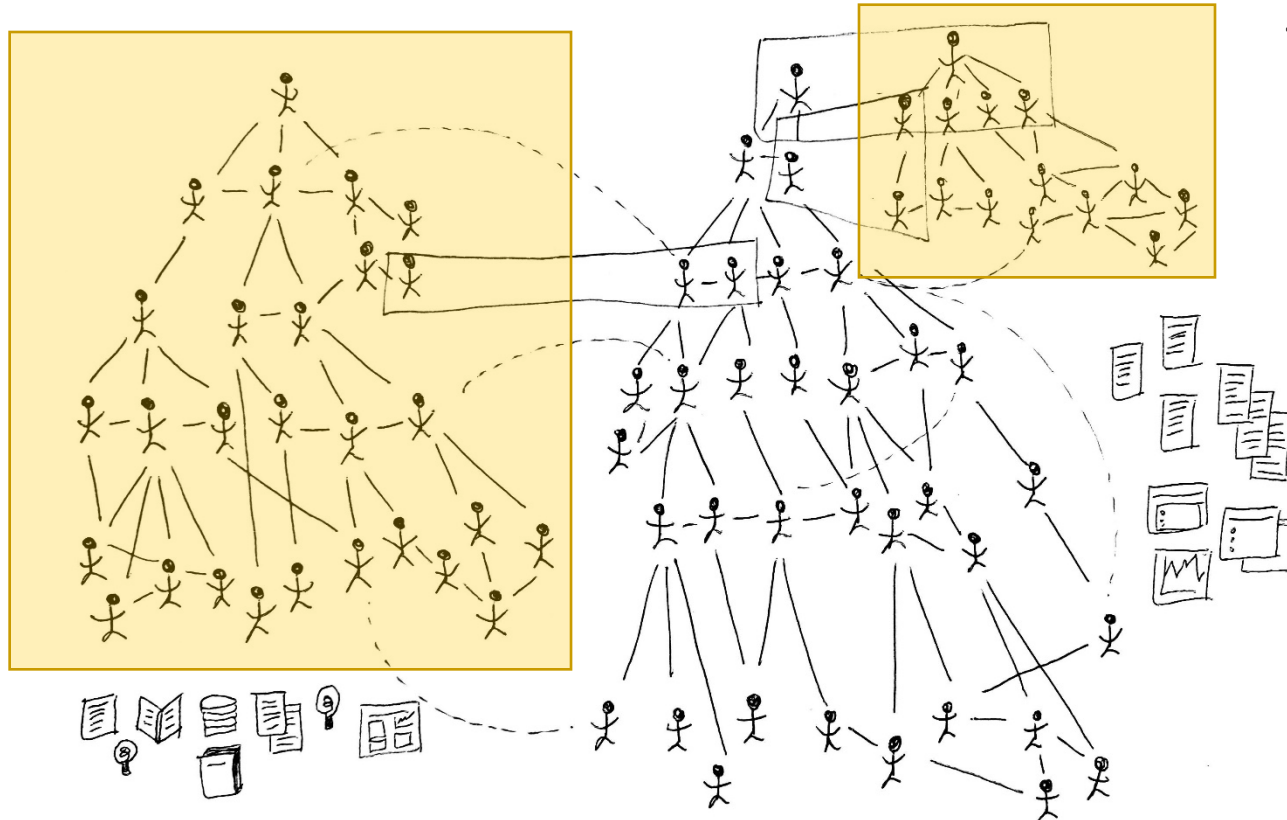
## Traditional hierarchies

- Knowledge flow is limited
- Few (formal and informal) connections across groups
- Information is produced outside of context for 'uptake'



# FRAC TAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS



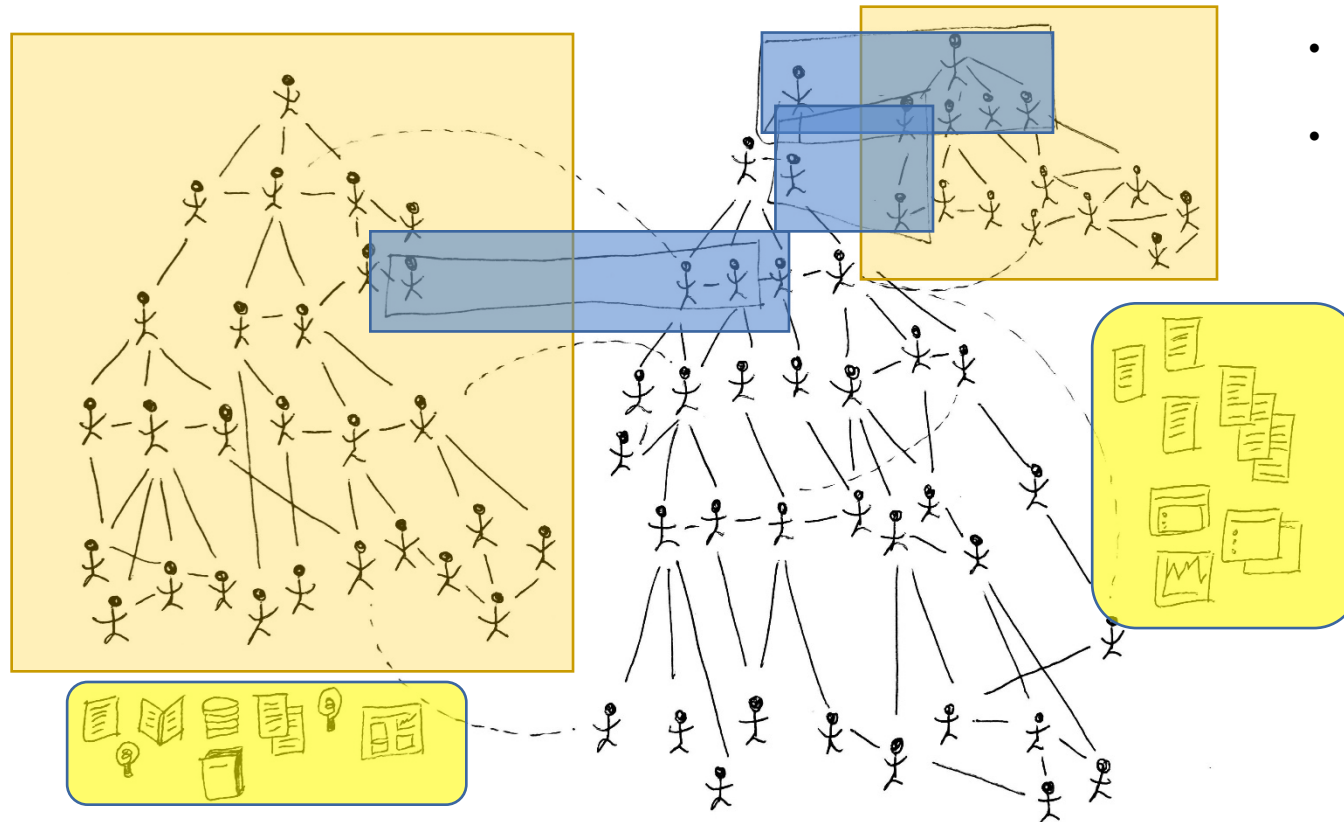
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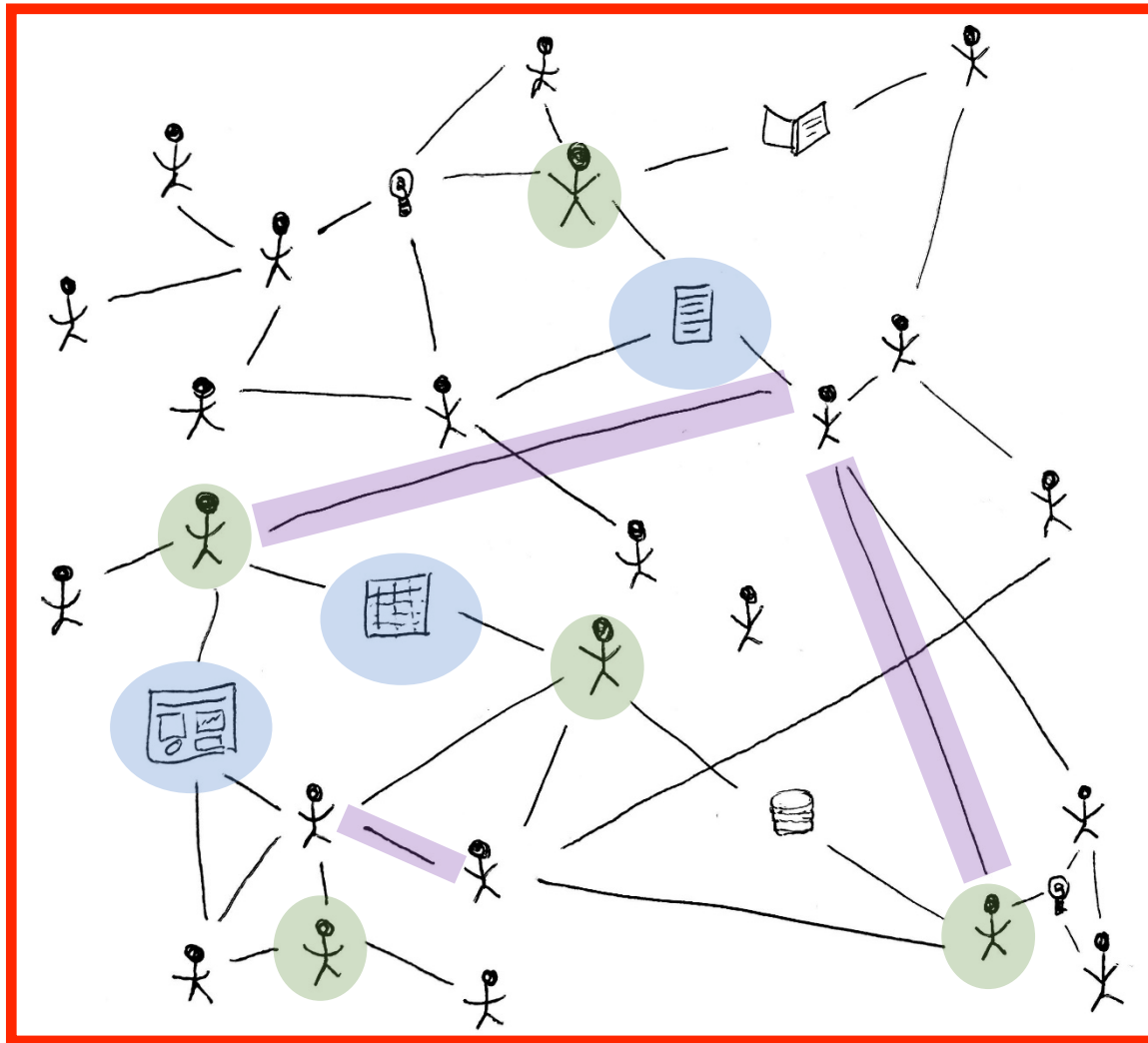
# FRAC TAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS



## Traditional hierarchies

- Knowledge flow is limited
- Some formal connections/relationships
- Some information connections/relationships
- Information is produced outside of context for 'uptake'



#### FRACAL Praxis

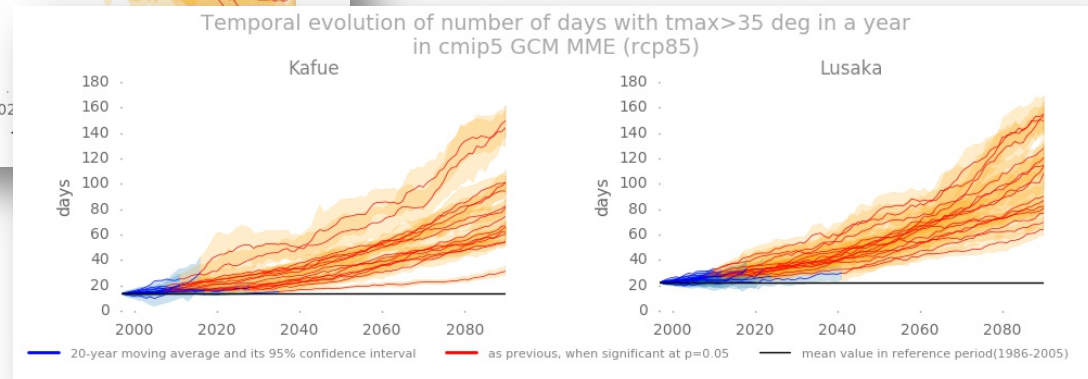
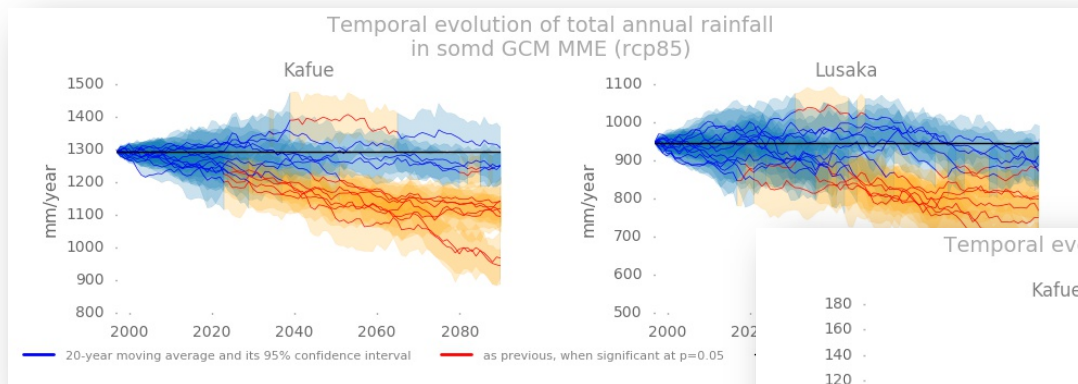
- Expand and (semi) formalize spaces of connection and **co-production spaces** to be more inclusive, diverse and consequential
- Develop **capacity** to engage, ask questions and analyse problems in a holistic way
- Develop **receptivity** to different world views (support capacity) and to exercise agency in co-production processes
- **Distilling information** through bringing it to bear on particular decisions



## Climate risk narratives

### The premise:

- ✓ People have **pre-existing “narratives”** about climate change
- ✓ **Narratives can be powerful**, both positively and negatively
- ✓ It is hard to translate science outputs into **“things that matter”**
- ✓ **Distilling** multiple, contradicting, lines of evidence is
- ✓ Directly constructing narratives about things that matter, rather than presenting “raw” evidence **might be more effective and “accurate”**





## *Climate risk narratives*

“It is the middle of the 21st century, Windhoek and the region of Khomas experience temperatures which are much hotter than they used to be. The hottest years which were experienced by the region at the start of the century are now normal...

... Lower rainfall, lower runoff and higher evaporation rates have seen water sources become more polluted by blue-green algae and contain higher concentrations of salts....

... However some benefits from the hotter and drier climate have been felt by the city of Windhoek and region of Khomas. Flooding, and its associated damage, is less common and warmer temperatures in the dry season allow a great range of crops to be grown which can afford irrigation. ... “

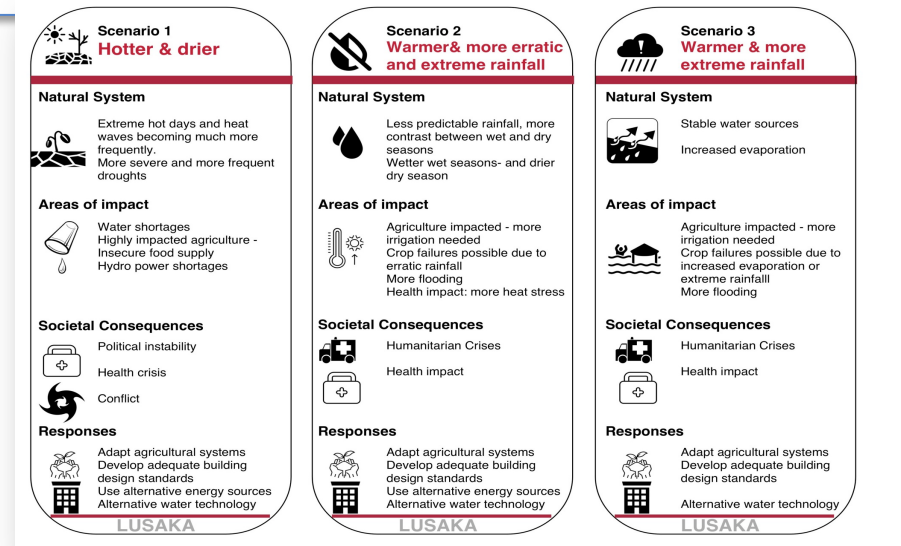
Multiple stories ~ Uncertainty

*Which story is more likely?*

Arguably impossible to ascribe formal probabilities

Narratives don't replace other decision making under uncertainty (DMU) methods such as decision scaling

If a particular narrative causes concern we can further explore the strength of the evidence behind it



Common impacts and responses



# FRACTAL

FUTURE RESILIENCE FOR AFRICAN CITIES AND LANDS

## *Climate risk narratives*

### The reality?

- ✓ Good for **starting conversations** and **breaking down barriers** about climate change in a context
- ✓ Useful for **integrating different types of knowledge** in a cohesive way
- ✓ Effective at **translating climate science into things that matter**
- ✓ Co-produced and so **co-owned, understood, and trusted**

### But need to consider:

- ✓ Unusual and **unexpected**
- ✓ Not always considered “scientific enough”
- ✓ Need to keep **anchored in evidence**
- ✓ “Safe” within the learning space, need to be careful when they **break free...**

**Prefer climate narratives to climate graphs**

**The narrative is useful for planners and policy-making.  
Useful in any decision-making.**

**Need to have in depth knowledge of local context  
to translate climate science into an accurate  
narrative**

**The climate risk narratives and our way  
of working with scenarios is powerful**

**the breakdown of the scenarios into narratives  
was a very ingenious way of communicating.**

# Challenges and insights from psychology



# Communicating uncertainty in the context of decision-making

## Intuitive

Type 1 processing

*automatic*  
*fast*  
*experience-based*

Our everyday decision-making tends to be *experience-based*

## Analytical

Type 2 processing

*controlled*  
*slow*  
*simulation of consequences*

However, scientific endeavour typically characterised as being *analytical*

Changes in future climate will not necessarily  
match prior experiences

# How to develop shared understanding of uncertainty?



*Shared understandings*



**Things we know and  
fully understand**  
can precisely quantify...  
but can't reduce

*(aleatoric uncertainty)*



**Things we know but  
don't fully understand**  
Can estimate...  
and can reduce with  
greater knowledge

*(epistemic uncertainty)*



**Things we are  
ignorant of**  
Outside of our experience...  
but that we may become  
aware of

*(ontological uncertainty)*

# How to enhance understanding of visual representations of uncertainty?



## *Visual representations*

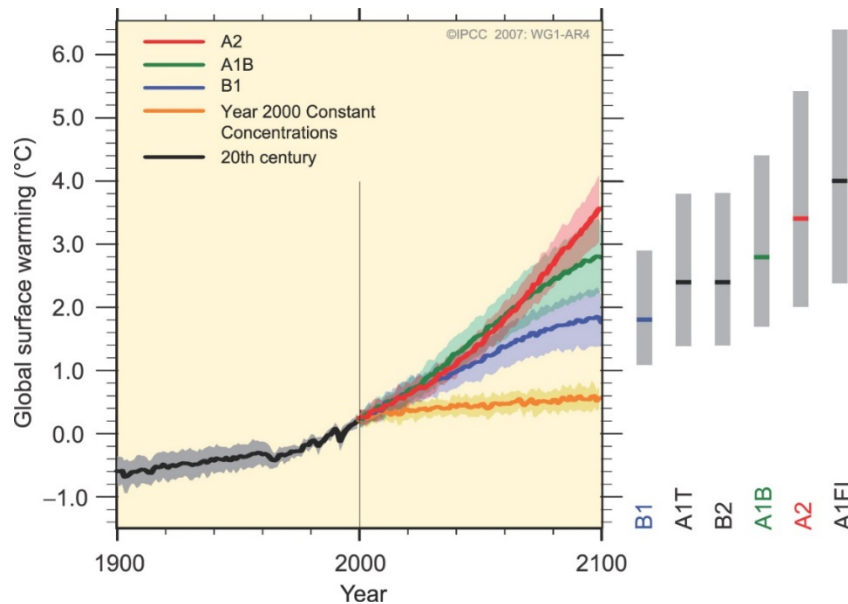


Figure: IPCC (2007) AR4 WG1 Figure SPM.5

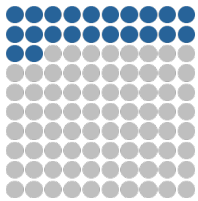
*Among non-specialists:*  
Scenario uncertainty  
falsely attributed to model  
uncertainty

McMahon, R., Stauffacher, M., & Knutti, R. (2015). The unseen uncertainties in climate change: reviewing comprehension of an IPCC scenario graph. *Climatic Change*, 133(2), 141-154.

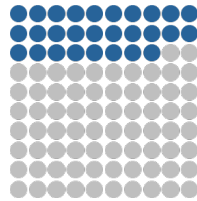
# How best to communicate deep uncertainties?

## *Deep uncertainties*

Probabilistic uncertainty: example



22 out of 100  
22%



28 out of 100  
28%

Probabilistic uncertainty may be best communicated by using a variety of formats, and combining visual arrays with text.

Deep uncertainty...



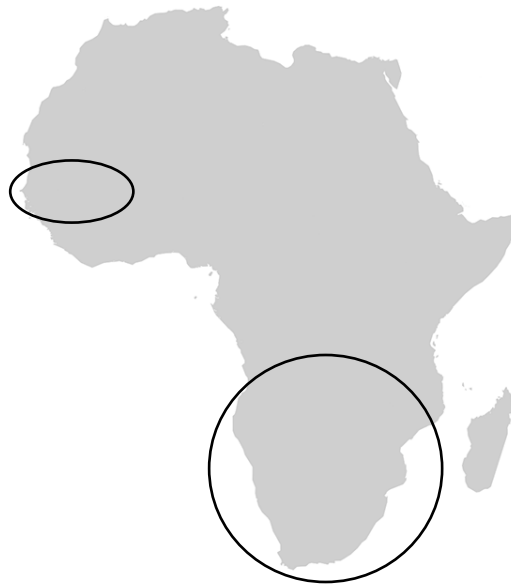
But what formats can be used to communicate deep uncertainties, for which there may be a variety of views and beliefs, and where we may be ignorant of relevant information?

# Project interviews



## Senegal

Farmers and women's groups; local/national gov; NGOs



**Blantyre, Malawi**  
**Gaborone, Botswana**  
**Windhoek, Namibia**

City regions; local/national government; NGOs; researchers

## Stakeholders

What is relevant to decision-making?

## Researchers

What is important to communicate?

## Cognitive challenges

How can decision-makers be supported?

# Trust



*Shared understandings*



*Deep uncertainties*

*Project finding:*


*Stakeholders may interpret ‘uncertainty’ as ‘not knowing’, or a ‘lack of accuracy’*

- **Develop shared understandings and mutual trust to support use of climate information in decision-making.**

Trust in information and sources can be affected by assessments and communication of uncertainty (e.g. Otto et al., 2016).

# Building trust

1



[Name]

2

"I'm a plant microbiologist at the City University Research Institute. I work to understand how climate change affects the susceptibility of crops to disease."

"When I was a teenager, my family's farm was hit by severe drought and many of the crops failed. This experience motivated me to become a plant scientist to understand how farming methods can adapt to changing climates."

3

- 1 **Identifiability:** Photograph and text in first person
- 2 **Credibility:** Personal credentials and affiliations
- 3 **Empathy:** relevant personal experience

# Trust

Trust may be affected by format of information provision: visual formats designed to be more accessible may lower trust in information if they do not meet expectations (e.g. may not look scientific) (McMahon, Stauffacher, & Knutti, 2016).

Communication of uncertainty may be facilitated by responsive forms of engagement.

# Co-production



*Shared understandings*



*Visual representations*



*Deep uncertainties*

Collaboration and involvement among decision-makers, scientists and practitioners (in partnership, resulting in joint outcomes).

*Project finding:*

*Scientific formats are difficult to understand and use in decision-making*

- **Incorporate decision-makers' needs and contexts in the design of communications containing uncertainty (i.e. co-production)**

### Some **researcher interviewees**

- Emphasised importance of the contexts and values in which scientists and stakeholders work.
- Indicated need for providing spaces for shared understanding and relationships to be developed.
- Use of co-produced narratives to start conversations on climate and uncertainty.
- Acknowledged processes necessary for development of narratives.

### Some **stakeholder interviewees**

- Proposed dialogues with the information producers, so that information may be conveyed in a more useful format to users.

Co-production requires willingness, commitment, time and resources

# Accessible data visualisations



## Message

Does the visual communicate a clear message?



## Audience

Is the visual appropriate for the intended audience(s)?



## Design

Does the visual use evidence-based design principles?

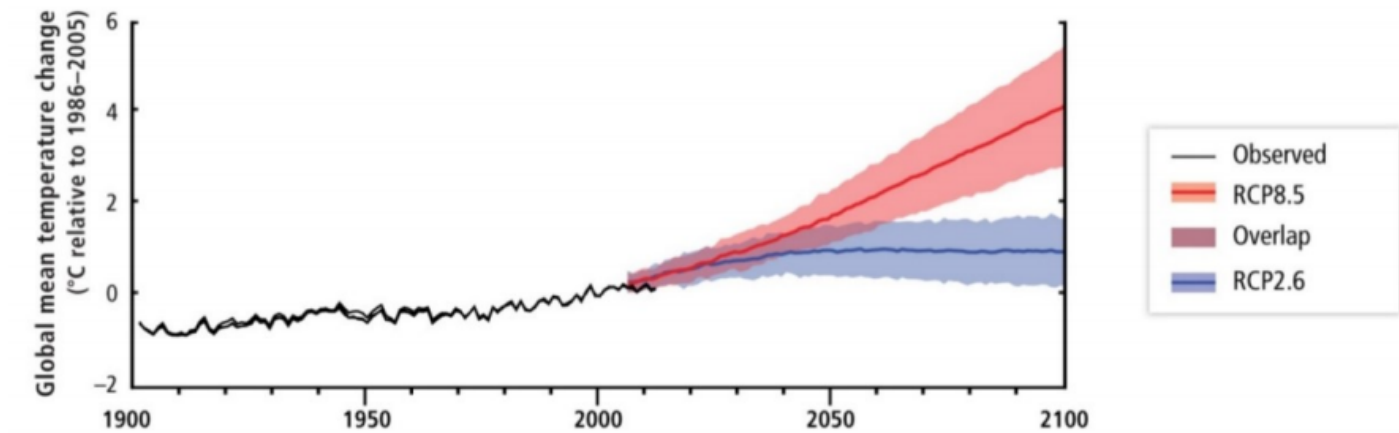


## Evaluation

Has the visual been tested with the audience(s)?

# Example of cognitive visual design principles

## Original figure:



Observed and projected changes in annual average surface temperature. This figure informs understanding of climate-related risks in the WGII AR5. It illustrates temperature change observed to date and projected warming under continued high emissions and under ambitious mitigation. [Reproduced from reference 25].

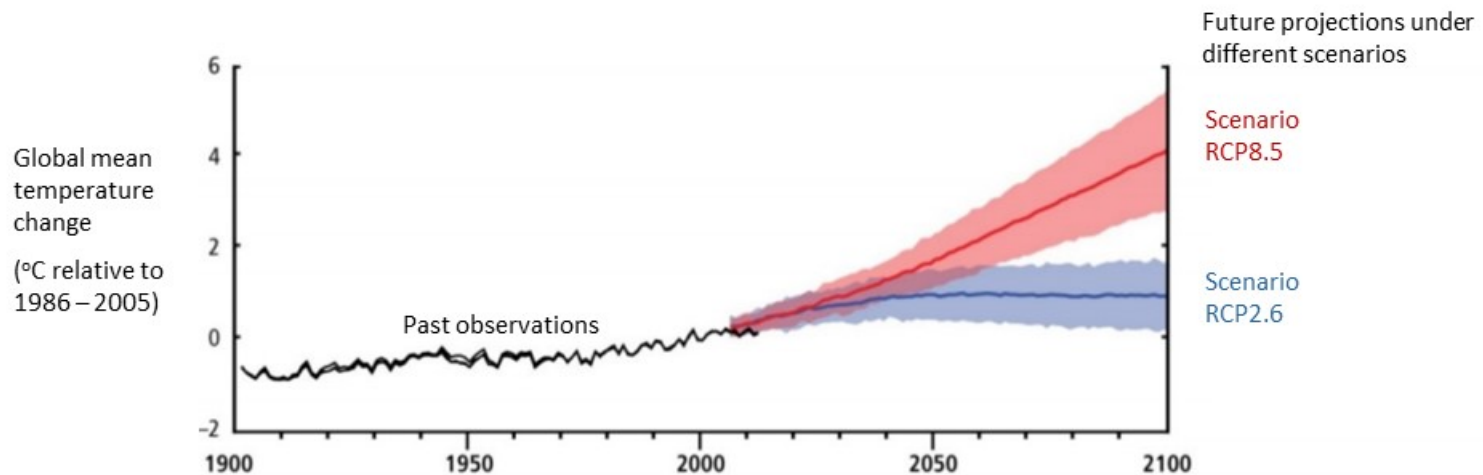
From: IPCC (2014). Summary for Policymakers. In C. B. Field, V. R. Barros, D. J. Dokken, et al. (Eds.), *Climate Change 2014: Impacts, Adaptation, and Vulnerability. Part A: Global and Sectoral Aspects. Contribution of Working Group II to the Fifth Assessment Report of the Intergovernmental Panel on Climate Change*. Cambridge, UK and New York, USA, Cambridge University Press.

# Example of cognitive visual design principles

## Adapted figure with cognitive design principles applied:

### Observed and projected changes in annual mean surface temperature

A scenario in which there are continued high greenhouse gas emissions (**RCP8.5**) is projected to result in greater warming than a scenario in which there is ambitious mitigation (i.e. human intervention) (**RCP2.6**).



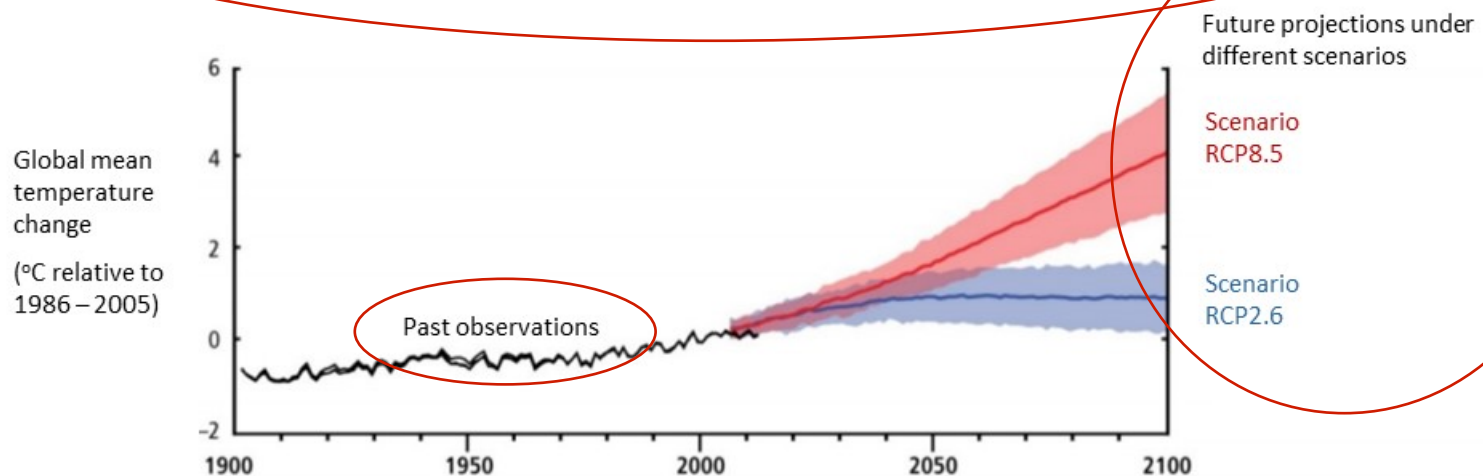
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# Recommendations

1. Layer information (balance between conveying gist and specifics)
2. Develop shared understandings
3. Evaluate trust in materials throughout development
4. Co-production – model of good practice
  - Time/resource constraints – combine multiple approaches
5. Build in evaluation of understandings of uncertainty
  - Understanding → information needs → relevance → decision-making

# Resources and further reading

## COMMUNICATION

The Climate Communication Project: <https://theclimatecommsproject.org>

Harold, J., Lorenzoni, I., Coventry, K. R., & Minns, A. (2017). Enhancing the accessibility of climate change data visuals: Recommendations to the IPCC and guidance for researchers. Report published by the Tyndall Centre for Climate Change Research, Norwich, UK, <http://guidance.climatecognition.com>

## UNCERTAINTY

Corner, A., Lewandowsky, S., Philips, M. and Roberts, O. (2015) guide: communicating climate change uncertainty. Climate Outreach.  
<https://climateoutreach.org/resources/guide-communicating-climate-change-uncertainty/>

Shepherd, T. G., Boyd, E., Calel, et al (2018). Storylines: an alternative approach to representing uncertainty in physical aspects of climate change. *Climatic Change*, [online first]  
<https://link.springer.com/article/10.1007%2Fs10584-018-2317-9>

## CO-PRODUCTION

Willyard, C., Scudellari, M. and Nordling, L. (2018) How three research groups are tearing down the ivory tower. The people who should benefit from research are increasingly shaping how it's done. *Nature*, 3 October 2018, <https://www.nature.com/articles/d41586-018-06858-4>

# Resources and further reading

## **AMMA-2050 NARRATED SLIDASET**

Stakeholder Slides - This recording summarises our current knowledge of the projected changes, uncertainties, and recent trends of West African climate. These slides were first presented to stakeholders in Senegal (April 2016 ) and Burkina Faso (July 2016); they also document the baseline of climate knowledge from which AMMA-2050 would build. The first version of these slides have been updated using recent information generated by AMMA-2050 and were used at the stakeholder meetings in May 2018 in Senegal and Burkina. These slides focus on key questions of interest to our stakeholders such as: is it getting warmer? Is it getting wetter or drier? Etc.

<https://www.youtube.com/watch?v=vQ9OTpQE1ho>

## **FRACTAL CLIMATE NARRATIVES**

Climate Home News, article by Alice McClure (2018). How do we tell stories of climate risk?

<http://www.climatechangenews.com/2018/08/22/fractal-project-narrating-climate-risk/>

FRACTAL Blog (2018) A newcomer's reflections on the fourth Lusaka Learning Lab.

<http://www.fractal.org.za/2018/06/23/learning-lab-4-lusaka-a-newcomers-perspective/>

FRACTAL Blog (2018) Growing climate knowledge through narratives of the future.

<http://www.fractal.org.za/2018/07/31/growing-climate-knowledge-through-narratives-of-the-future/>